

## What a Difference a Volunteer Makes:

The value of a volunteer, according to the independent sector is \$27.20 per hour.

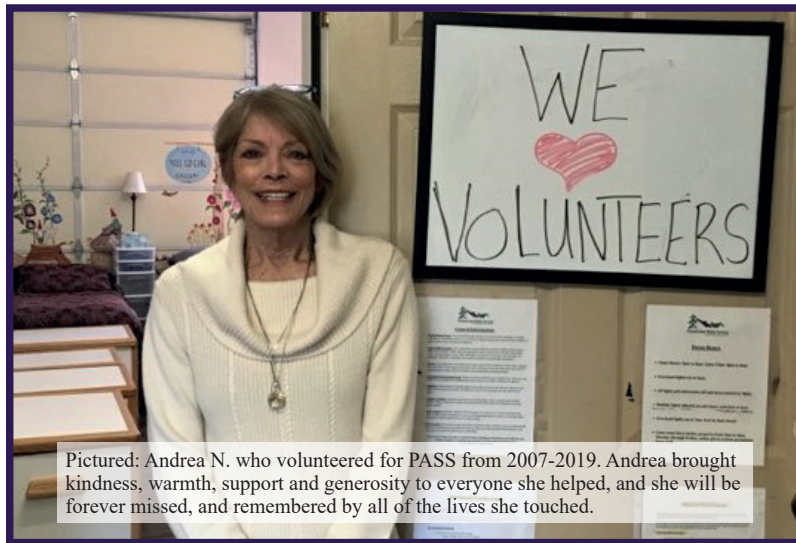
Statistics for the 2020 year at PASS

Evening Advocate: 7 nights a week, one volunteer a night, three hours each night= 1095 hours a year, valued at \$29,784. Endless support for PASS guests=Priceless

Meal Providers: 7 nights a week, 2-5 hours per meals: 730-1825 hours a year, valued at \$19,856 - \$49,640. A full stomach of delicious and nutritious food=Priceless

Office Hours: 5 mornings a week, 3 hours each morning=780 hours, valued at \$1,414,40. Having a consistent presence in the community=Priceless

Overnight Advocate: 6 hours a night= 2190 hours a year, valued at \$59,568. Having someone at the shelter in case of an emergency=Priceless.



Pictured: Andrea N. who volunteered for PASS from 2007-2019. Andrea brought kindness, warmth, support and generosity to everyone she helped, and she will be forever missed, and remembered by all of the lives she touched.

### 2020 Program Results:

Due to COVID-19 and the need for social distancing to keep everyone safe, we have not served at capacity since March of 2020.

- Women Served: 83
- Fathers Served: 2
- Kids Served: 43
- Families Served: 24
- Women over 60 Served: 8
- Successful Transition Rate into Permanent Housing: 75%
- Benights: 5,575
- Number of People Fed: 330 days x 22 people= 7,260

### 2020 Staff Members:

Carmen Frederic: Executive Director  
Katee Norris: Director of Programs  
Meredith Earles: Case Manager  
Stacey Dabe: Case Manager  
Marci Adamo: Transitional Housing Case Manager  
Marissa O'Brien: Transitional Housing Case Manager  
Julie Brown-Pflueger: Marketing Director

### Meal Providers:

Alan R.	Lola R.
PUUF	Lorri F.
Unity of Prescott	Manzanita Village
Anne F.	CoHousing
Barbara O.	Mary M.
FCC-UCC	Gardeners Club
Caring for America-RWOP	Mom's Club
Carol L.	AHC Mom's Group
Out of the Box	YRMC
Prescott Lioness Club	Sally K.
Cindi M.	Sandy S.
Natural Healing Garden	Shirley L.
Dina and Ron Y.	Sue M.
Jane C.	St. George Church
Jane K.	Terri C.
Jessica M.	Terry S.
Soul2Soul Tanning	Rotary Club Sunup
Glow Ministries	Tom B.
Sacred Heart Church	Tooey D.
Kathryn S.	Vinod & Syamala D.
Kristine D.	

### Shelter Advocates:

Allee K.	Debra N.	Kathy W.
Ann M.	Gerry G.	Samantha M.
Bridgett B.	Jill C.	Kara F.
Christina B.	Lea Q.	Brenda L.
Christine N.	Marci A.	Shannon DeL.
Cindi K.	Mindy R.	
Cyndee L.	Marissa O'B.	

### Special Projects:

Angela D.	Marie D.	Red D.
Brittany D.	Kathy B.	Lori D.
JC.	Paula J.	Willy D Loon
Esmeralda F.	Tooey D.	
Dennis P.	Cindi M.	

If you need shelter, we have you covered.  
336 North Ruth Street, Prescott AZ 86301  
[www.prescottshelters.org](http://www.prescottshelters.org)  
928-778-5933

## Board President, Alex Harris:



Greetings:

It seems like my whole life has been backwards, I got married at 18 and had three kids, I got divorced, I worked three to four jobs to stay afloat, and when my kids were teenagers I went to college working three jobs to keep a roof over their heads but also work towards my goals. If it hadn't been for a wonderful mother, my kids and I would have been homeless because there were few resources for me, and what resources there were I didn't utilize because the culture I grew up in said not to do that. I put myself through college, graduate school, and law school all the while finding some kind of mechanism to give back to society.

I've always believed that if you've got more than you need, you need to give back and share. When you think about what PASS is about and what we do, you think about what more you can give to the community. You're helping those who don't have, can't do, don't know how, and are overwhelmed by the system. When you look at the belief system that I share with the other Board Members, that if you have been blessed and you have enough, you need to share and give in whatever manner it is that you have to give, you know where we are all coming from. For some people it's time, for some its money, it can be many things. In taking stalk of what I have and what I have been blessed with I believe that it is extremely important to acknowledge what you have and then give that back, not just to society but to people who can benefit from it the most.

2020 was a challenging year for everyone, and we cannot thank you enough that on top of managing what 2020 brought, you continued to support Prescott Area Shelter Services and people in need.

Our volunteers continue to come to the shelter so we can keep our doors open and continue to deliver meals so we have delicious dinners. We received support monetarily, as well as much needed cleaning supplies, masks and other items we use daily to run the shelter.

Even though COVID-19 hit this nation and the shelter hard, Prescott Area Shelter Services ended 2020 with tremendous accomplishments. The expansion project is finished helping house women with boys over the age of 12 and two transitional houses have been in full operation, which resulted in a growth of 172%. Each year PASS serves more individuals maintaining the policies and programs that have made us successful since 2007.

Our goals for 2021 include: Putting in a playground, re-do the shower room and bathrooms. There are plans for a mentorship program pairing guests with AAUW mentors as added support and one-on-one care for the guests. Additionally, we will start a Smile with Confidence Program that will supplement payments for our guests who need dental work and cannot afford it. We continue with our successful programs: Wheels to Work, Homeless Transition, Education to Employability and our Transitional Housing Program. If you have any ideas or suggestions on how we can improve our services, please let us know! If you are interested in volunteering, or learning more about the shelter please call us at 928-778-5933 or go to our website [www.prescottshelters.org](http://www.prescottshelters.org)

Join us in the year coming up to meet those values, vision and mission. Thank you for all you do and have a great year. Be safe in 2021 and remember your Tax Credit.

Thank you for supporting us and helping women and children in need. We will never be able to express our deep appreciation enough, your generosity means more to us than words!



## Mission of Prescott Area Shelter Services:

To serve women, children, and veterans by providing temporary housing resources, individualized case management, and a pathway to permanent housing.

### 2020 BOARD OF DIRECTORS:

**PRESIDENT:** Alex Harris    **VICE PRESIDENT:** Brian Silvernale  
**TREASURER:** Glenn Johnson    **SECRETARY:** Amore Cianiola  
**BOARD MEMBERS:** Sue Marsh, Jaqui Schlosser, Cathy Chuck

# PRESCOTT AREA SHELTER SERVICES 2020 Annual Report

## Executive Director, Carmen Frederic:

Sitting in the drive thru the other day, I ordered my coffee and a breakfast sandwich; I had received a gift card and thought I would treat myself. But when I got to the window the lady said, "Oh! Your order was paid for by the car in front of you!" I was thrilled to no end! I had a huge smile, and I looked to see if I could wave at the car, but it was gone. I felt like I won the lottery! My next thought was how very kind.

I wondered what that person was like. I wondered if they had a smile doing that gesture for me, a total stranger. I asked the woman at the window who was behind me, and if I could pay for their order as a gift, but there was no one behind me in line at that time. I felt a little bit guilty but drove away, still with a smile and drinking my special coffee. This small act of kindness had brightened my day to no end and I had made up my mind that the next time I go through the drive-thru to use my gift card, I would pay for the person behind me!

I often think about the women and children that come through the shelter when they are in need. They are in a stressful situation, looking for any support they can find. The stress and worry clouds their minds and it is hard to make decisions. Before arriving they may have been getting by day-by-day as they are not sure what the next day will bring. Then they reach out for help at the shelter, and we can be that support system for them. The first week or two at the shelter is difficult. They move in

with all of our other guests, who are strangers to them, and they have to learn our rules and expectations, and to work with staff and volunteers. But, they have a warm shower, a home cooked meal, and a nice bed. Someone is always available to talk, listen and to support them. This process begins a time of healing for people. They may slowly begin to trust, and these small acts of kindness gives them the same feeling I had when a total stranger bought my coffee. We do these things as a way to show love and care for others because we believe in the innate worth and value of every single person, and we continue to work towards our vision of imagining a community without homelessness.

Being a part of the shelter, as a staff member, volunteer, or donor, provides immeasurable aid to people in need. Not only does it help women and children heal, it truly helps them feel cared about, sometimes for the first time in their life. I want to thank everyone who was involved with PASS in 2020. Even though it was an extremely challenging year for everyone, the generosity and thoughtfulness still shined at the shelter through all of the support we received. I would like to thank all the donors for making it possible financially to continue to help the most vulnerable; we could not do it without the financial support. I would like to thank our volunteers, and Board of Directors for working so diligently to operate such an effective shelter and programs. I hope that 2021 brings as much kindness as I saw here at the shelter in 2020.

Carmen Frederic



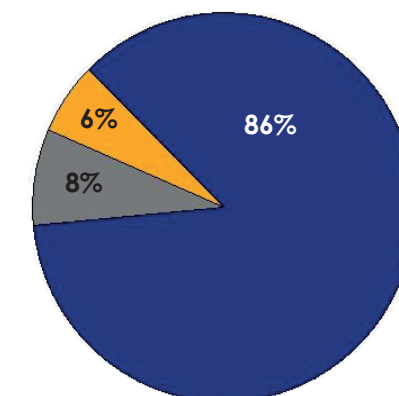
## 2020 Financial Supporters

Thank you to all of the individuals who donated to the shelter! If you would like to see the list of individual donors, by first name only, please contact PASS. Listed below are the businesses, organizations, faith-based and foundations who supported PASS in 2020.

Annette M Williams Foundation	First Christian Church	St. George Church
Antelope Hills Men's Golf Club	First Congregational Church	St. Luke's Episcopal Church
APS	Goad Living Trust	The Aberdeen Foundation
Arizona Community Foundation	Granite Peak Unitarian Church	The Ingebritson Family Foundation
Arizona Dept of Economic Security	Holbrook Family Living Trust	The Natural Healing Garden
DASS Grant	J.W. Kieckhefer Foundation	United Way of Yavapai County
AZ Dept of Housing Reimbursed	Lutheran Women's Missionary League	Unity Church of Prescott
AZ Eastern Star Foundation	Margaret T. Morris Foundation	Valley of the Sun United Way
Bank of America Charitable Foundation	National Bank of Arizona	Walmart
Bella & Delex Realty	OneAZ CU	Well Care
Bruce & Kylene Allbright Family Foundation	Prescott Community Church	Wells Fargo Foundation
Cardinals Charities	Prescott Heights Church	Winston Foundation
Change for the Better Grant	Prescott Noon Lions Foundation, Inc	Winston Foundation General Grant
City of Prescott-CDBG	Prescott Sunrise Lions Foundation	Women & Men Who Care
Costco Foundation	Prescott United Methodist Church	Yavapai Co Republican Women
Del E. Webb Foundation Restricted to Shelter Expansion	Revival Fire Ministries, Inc.	YRMC
Democratic Women of Prescott	Rotary Club of Prescott	Zelenda Foundation
Emmanuel Lutheran Church	Sacred Heart Parish	
	Saving Grace Lutheran Church	

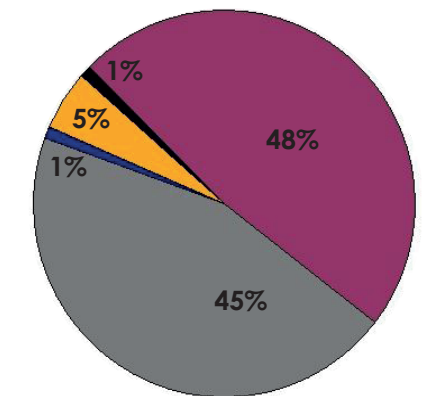
## 2020 Program income/expenses

EXPENSES



Programmatic  
Administrative  
Fundraising

INCOME



Grants & Foundations  
Contributions (Ind & Orgs)  
Fundraising Income  
Program Income (Guest Rent & Utilities)  
Other/Investment

