

PRESCOTT AREA SHELTER SERVICES 2016-2017 PROGRESS REPORT

Message from Board President, Alex Harris



Yavapai County has grown tremendously since I moved here nearly 20 years ago. We've seen growth in businesses, services and population. With that increase, we have seen a greater need for homeless shelters. Prescott Area Shelter Services has provided transition housing for many women, women with children and veterans.

There was a time in my life, but for the grace of God and my mother, my children and I would have been homeless. Without her help and a home for us, I would never have been able to go to the university and graduate from law school.

Every day I hear similar stories of life changing events that create homelessness in individuals who were not given a choice. PASS provides the assistance to take people from where they are and assist them in transitioning into permanent housing.

I am honored to serve our guests and the community along with the other board members and our terrific staff and volunteers. The passion and commitment of each and every person who has donated their time, energy and resources makes PASS successful.

We are moving forward with Project Restore which will update our buildings and our ability to meet the needs of our guests. With the leadership of our Board of Directors, Executive Director, Program Director, Case Managers, Finance Committee and Advisory Committee, our coming year will far exceed our greatest dreams.

PASS is truly blessed with the assistance, dedication and tireless energy of our many volunteers. Our Annual Tea Committee works diligently to raise awareness and funds.

Our community partners have recognized the importance of the transition program by supporting PASS with mattresses, refrigerators, freezers and many other items so desperately needed. Meal providers have come to the rescue time and again to make sure our guests have a hot meal.

PASS does not receive federal or state assistance. We are able to provide the services because of the generous grants and donations from the community. On behalf of the staff, the Board of Directors and the volunteers, I invite you to become involved in this worthwhile endeavor.

2016-2017 Board of Directors

President of the Board: Vice President: Secretary/Treasurer:

Alex Harris Hope Boldt Patricia Watson

Board Members:

Carol Nelson Amore Cianciola

Randy Williams

Mission of Prescott Area Shelter Services

To serve homeless women, families, and veterans by providing temporary shelter, resources, individualized case management, and a pathway to permanent housing.

Executive Director Message

Carmen Frederic

Never get tired of doing little things for others. Sometimes, those little things occupy the biggest part of their hearts.-unknown

It is the small things that are done for the women and children staying at Prescott Area Shelter Services (PASS) that really mean the most. Over the last 10 years, I believe the guests of PASS, the staff and volunteers would all agree. Yes, having a safe place to sleep, food and necessities always rank pretty high for the women and children, but it is the kind words of encouragement, a smile and hug, or taking the time to really listen to the problem, that is spoken of most by past and current guests alike. These things are so critical to a woman moving out of the Shelter and into her own place, and over the last ten years of being open, we have witnessed over 2000 women and children go through the shelter with 90% of them transitioning into permanent housing. Typically, only a small percent of women served have had to utilize the Shelter a second time. It really comes down to the mentorship and the relationship with a woman and her children that help them through one of the most challenging times in their life, and they themselves will tell you just that. We all struggle with problems in our lives, but imagine struggling with your problems while at the same time being homeless? That is why the relationship is so important, to encourage and build the person up so they feel strong enough to tackle the everyday problems. This is what we do on a daily basis.

PASS is celebrating its **10-year anniversary** of being open to serve one of the most vulnerable populations; women and children. Happy Anniversary PASS!!!! We are so proud that we have been able to stay open and functioning for our community. We have provided many services to the Yavapai County area and we feel proud of all our accomplishments. This is possible because of the large community support we get, so THANK YOU! Our goal is to continue doing what we do as well as to expand into affordable/transitional housing for our community. We thank each individual, volunteer, church, service club and foundation for coming along side of PASS and providing invaluable services and financial support.

We are now entering the next 10 years of our needed services and do so with a joyful spirit!

Former Guest Stories

This is a short but very sweet story. Things in life happen so quickly and unexpectedly, but there is a special place for women such as myself left all alone without any warning. This place is called PASS, they took me in (no questions asked). If you want to feel safe, warm and secure PASS is the place to be. The warmth of this place will only give you great memories and the support received will only help you reach your goals. To everyone, thank you.-T

As a thirty-three year old single mother with a seven month old son I have found myself without a home in the Prescott area due to unforeseen and unfortunate circumstances. However, when this came to be, one phone call to Prescott Area Shelter Services saved us both from what could have been.

All of the staff and volunteers at PASS are compassionate to our situation offering nothing but help to build a new life for ourselves without passing judgment in a world filled with it.

Prescott Area Shelter Services offers a home like environment while encouraging and assisting women to get back on their feet. They offer shelter, food, transportation and access to resources within the community, along with many other amenities, for us to feel like we are regaining our humanity while becoming productive members of society once again.

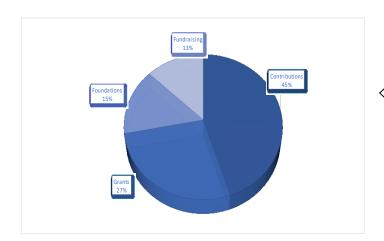
I am truly grateful and humbled by the generosity of this organization in aiding my family. I love my son more than anything in the world and want only the best for him and with the staff and volunteers working around the clock for us it is possible for me to do so and be the best mother I can be. Everyday I count my blessings which include my son and Prescott Area Shelter Services.

2016-2017 Aberdeen Foundation F **Albertsons** Ι American Evangelical Lutheran Church N American Family Insurance Antelope Hills Ladies Golf A Association N Antelope Hills Men's Golf Club APS C **Arizona Cardinals** Ι Arizona Community Foundation of Yavapai County A Arizona Diamondbacks Arizona State Credit Union L Boys and Girls Club B'rith Shalom Sisterhood **Catholic Charities** \mathbf{S} Chino Valley United Methodist U Church Chino Valley United Methodist P Women City of Prescott P Coalition for Compassion and O **Community Counts** R Costco Credit Union West T Disabled American Veterans E Chapter 16 **Don Nierling Foundation** R S

Embry Riddle Aeronautical University **Emmanuel Lutheran Church** First Congregational Church Family Dollar Granite Peaks Unitarian **Universalist Congregation** Heights Church Home Depot Jewish Community Foundation J.W. Kieckhefer Foundation Kaiser Foundation Lamb Chevrolet of Prescott Lowes Lutheran Women's Missionary League Margaret T. Morris Foundation Marvin-Joyce Kaiser Foundation Mom's Club **New Horizons** PEO Women Prescott Community Church Prescott Fine Arts Assoc. Prescott Noon Lioness Club Prescott Noon Lion's Club Prescott Sunrise Lions Club **Prescott United Methodist** Church Raskin's Jewelry

Safeway Foundation St. Vincent de Paul St. Luke's Episcopal Church LIVE UNITED United Wav United Way of Yavapai County, Unity Church of Prescott **UniSource** Valley of the Sun United Way Walter S Johnson Foundation Wells Fargo Community Support Campaign West Yavapai Guidance Clinic Windermere Foundation William Dean Foundation Winston Foundation Yavapai County Vista Project Yavapai Regional Medical Center Yavapai Prescott Indian Tribe Zelenda Foundation

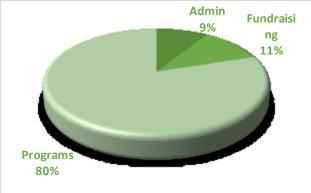
2016-2017 Program Income/Expenses



Expenses



Operating Budget for October 2016-July 2017 \$178,910.00



WHAT A DIFFERENCE A VOLUNTEER MAKES

The value of a volunteer, according to the Independent Sector is \$23.00per hour. PASS volunteer hours for one year:

Evening Advocate: 7 nights a week, two volunteers a night at 3 hours each= 2190 hours a year, valued at \$50,370. Endless support for PASS guests=priceless!

Meal Providers: 7 nights a week, 2-5 hours per meal; 730-1825 hours a year, valued at \$16,790-\$41,975. Plus the cost for the volunteer to purchase the ingredients for the meal. A full stomach of delicious and nutritious food=priceless!

Office Hours: 5 mornings a week, 3 hours each morning=1095, valued at \$25,185. Having a consistent presence in the community=priceless!

Meal Providers

Alexis Pursel Anne Geoffrion Anne Frohna Antonella deKort BarbaraMcClure Calvary Church Caring for America-Debbie Cantrell Carol Russel Cindi Hetherington Debbie Maranville Dina and Ron York

Jane Kaiser Ernie Hernandez **Eve Everall**

Hands of God-Mickey Bankson Jamie Arce Judith McIntyre-Temple B'rth Shalom Julie Walker-SWAP June Dubiel Karen Anderson Karen Lange-Life Point Church

LaRae Lawson Laura & Bob Norman Laura Oliver Laura Ventura

Leslie Ward-Unisource Liz Sanchez

Louise Kotfila Manzanita Village Mary Timpany Mary Ann Mira-Gardeners Club Morgan Swift-AHC

Mom's Pat Ganpz

Prescott High School

"S" Club Robin H

Rotary Club Sunup Roxanne Hull-YRMC

Ruth Lysak Sandy Schaffer Shirley Lewis Sue Marsh St. George Church Theresa Raisley-Sacred Heart Terri Cafazzo **Tooey Durning**

Vinod & Syamala

Darira

Advocates

Andrea Nelson Ann Moselev Annette Skellenger Beth Ann Reichbach Cindi Kidd Clarissa Mendonca Connie Brown Cyndee Liebderman Frankie Reynolds Jamie Arce Kathy Williamson Katherine Stebbins Lindsay Brown Mary Ellen Rivero Mindy Rubin Myra Fellin Randa Ward Renee Sechez Robyn Chance Roxanne Clever Shawn & Lacey Barnett-Hanson

Tiffini M

Overnight Advocates

Amanda August Ana Martinez Angie Gross Annette Skellenger Brenda Livingston Cas States Jacqui Schlosser Judy Miller Kara Frederic Linda Folk Lauren Page Myra Fellin Simikka M Stacey Dabe Stephanie Dunlap Terry Moore

Special Needs

Anita Convery Angela Ditch <u>Cindy Miner</u> Gary Chapman JC Jim Brehio Marge Jackson Shelly Barr Sherie Snyder **Tooey Durning**



Without community support, it would be difficult to continue our programs and services. The PASS Women's Shelter opened in 2007, beginning in the basement of a church. Our Shelter serves up to 22 women and children on any given night and the waitlist is usually around 12-16 people at all times. Since opening the Shelter we have served over 2000 women and families.

PASS provides basic need resources; case management services; workshops on credit counseling, landlord/tenant rights and responsibilities; and job preparedness. Currently our transition rate into permanent housing is 88%. This means that 88% of the guests we serve do not return to homelessness! This is possible because of donors like you and the amazing volunteers we have.

We at PASS work hard utilizing a strong case management structure and our Wheels to Work and Homeless Transition Programs. These efforts ensure the guests' success and is based on the goals they set for themselves. We practice a housing first model, and

2016-17 Program Results

123 Women Served 63 Children Served 9806 Bed Nights 280 Meals Provided

2016-17 Staff Members

Executive Director: Carmen Frederic Director of Programs: Katee Norris

Case Manager: Marissa O'Brien

Special Projects: Lori Deutsch & Jacqui Schlosser

"If you need shelter we have you covered."

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